

Carers' Fayre – 23 July 2013

Statistical Summary

Number of carers attending (i.e. those who completed registration forms)	138
Number who asked to be registered with their GP (32 within the East & North Herts CCG area; 3 from West Herts and 1 out of county)	36
Number asking to be registered with Crossroads Care Hertfordshire North (3 from West Herts and 4 out of county)	53
Number asking to be registered with Carers in Herts (11 not previously on Carers in Herts database)	80
Number asking to be registered with the Letchworth Centre for Healthy Living (5 from out of county)	56

The remaining carers did not want their data to be shared; those who specified that they are paid care workers have not been included in the calculations above.

Source of referral

Charity/voluntary organisation:	21
GP Surgery:	8
Newspaper article:	7
Social media:	3
Chemist:	2
Other:	22

Carers' Evaluations

Number of carers who completed evaluation forms	64 (46% of attendees)
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The Fayre as a whole

Number of evaluations of the Fayre as a whole	60
Number finding the Fayre 'very useful'	51 (85% of those responding)
Number finding the Fayre 'moderately useful'	6 (10% of those responding)
Number finding the Fayre 'hadn't been useful'	3 (5% of those responding)

1-to-1 sessions

Number of 1-to-1 sessions provided to carers during the day	103
Number of therapists who provided these mini-treatments	9
Number of evaluations received (note that each carer may have sampled more than one treatment)	34
Number of evaluations reporting sessions as 'very useful'	33 (97% of respondees)

Group sessions

Number of carers attending group sessions	50 (exclusive of singing group)
Number of group sessions provided during the day	7 (exclusive of singing group)
Numbers of evaluations received	44 (88% of session attendees)
Numbers reporting the session as 'very useful'	34 (78%)

Information stalls

Number of evaluations received	35
Numbers finding the information stalls as 'very useful'	31 (88% of those responding)

Health checks

Number of evaluations received	17
Number finding the health checks 'very useful'	16 (94% of those responding)

Stall holders

Number participating in the Fayre	42
Number providing feedback for the event	38 (90%)
Number of carer interactions during the event	1,090
Number of carers being signposted to a service	511

Selected responses from carers to question “what did you find most useful about the fayre”:

- ‘Found information that we have had difficulty obtaining’
- ‘Getting more information for the person I care for and myself’
- ‘Very useful information stands and relaxing therapies; I felt very relaxed afterwards’
- ‘Find out what support is out there; able to contact social services in person and avoid telephone run-around’
- ‘Lots of information available under one roof’
- ‘Lots of information for carers’ that otherwise could be difficult to find out’
- ‘Very useful with a good range of stalls and excellent workshops’
- ‘All information in one place and finding other people who care’!
- ‘It’s good to know that I am not alone’
- ‘Meeting people who understand and may be able to offer help’
- ‘Identify other partners and stakeholders and to self educate on various services’
- ‘I did not realise how much support there is in North Hertfordshire for carers’

Selected comments about the Fayre from participating organisations

- ‘Well organised; good opportunity to support carers’; good networking’
- ‘Informative day for carers’ and professionals’
- ‘Well organised and good to know of other services to signpost to’
- ‘Well organised; great to promote services that are hard to be found’
- ‘Very busy, buzzy day! Well organised with lots of stalls’
- ‘Excellent; great levels of interest; good networking’
- ‘Great event; busy; tight for space’
- ‘Good day with lots of interesting visitors’
- ‘Efficiently run by the Letchworth Centre, stall holders and volunteers. Too hot and tight for space’
- ‘Great to have all services together; approachable; good location’
- ‘Spoke to many carers’ and professionals’
- ‘Wonderful event; well organised; refreshments appreciated’
- ‘Excellent, well organised, lots of friendly helpers’
- ‘Good to see local organisations in one place; good idea and well executed’
- ‘Well organised; well supported; good venue; valuable networking’